

Change Management (full day)

Course Outline



This course gives participants an understanding of all the factors in the change process and how they can have a positive impact in implementing and driving change.

Content modules:

- The need for change – why do we keep adapting
- Inspiring others - developing the burning platform
- Change framework models and strategies – the change process
- Developing a communication strategy and involving stakeholders
- Case study - analysing successful and unsuccessful change models
- How to positively handle those who resist change – giving feedback
- The six phases of change – how people react from anticipation to acceptance
- Creating change champions in the future
- Your role as a change agent – what your behaviours say about the process
- Review and reflect – evaluating the change process

Learning outcomes:

- Identifying the need for change
- Understanding the change process and how humans react to it
- Inspiring others to join the journey
- Developing and implementing a change model

Learning styles:

- Lecture/seminar
- Large group participation
- Case studies
- Small group break-outs
- Role plays

"The course was informal and relaxed with a clear focus on the participant."

"[The presentation] was suitably paced, informative and relevant.."

"[Shai] was well prepared, enthusiastic and knowledgeable"