

# Management Consulting

Shelby Consulting is a niche management consulting company passionate about using our private sector skills to help organisations and public sector agencies get the best results from their people and services.

## What services does Shelby provide?

With 4 divisions to our business, Shelby provides the following services to our clients:

### Management

- Business Reviews
- Process & Policy Reviews
- Strategic Planning
- Key Performance Indicator Analysis

### Human Resources

- Change Management
- Public Sector Recruitment & Selection
- Private Sector Recruitment
- Training, Coaching & Facilitation
- Managing Difficult Staff
- HR Help Desk
- Classification
- Organisational Review & Change Management

### Evaluation

- Monitoring & Evaluation Frameworks
- Program Logic
- Program Evaluation
- Stakeholder Consultation & Focus Groups
- Case Studies
- Qualitative & Quantitative Data Analysis
- Literature Reviews
- Survey Development & Administration
- Stakeholder Consultation & Focus Groups
- Case Studies
- Qualitative & Quantitative Data Analysis

### Training

- Off-the-Shelf Courses
- Customised Training
- Individual Career Coaching
- In house training courses
- Public per seat courses

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If it's about Management, People or Evaluation our very experienced consultants will understand what you need so we can get started quickly, and do the job properly.

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## Working with us?

- We make change happen. No other consulting firm can match our breadth and depth of know-how. This enables companies to be confident that our recommendations will work
- We pride ourselves on our ability to inject energy and enthusiasm into the projects and organisations we work with. We treat all clients as partners, in that our success is determined by theirs. We enjoy our work, strive to excel in all aspects of what we do, and always add significant value.
- We know consulting isn't about weighty reports that gather dust and so do our clients. We focus on identifying and implementing practical solutions that meet the immediate and future needs of client businesses.

## Key People



Rob Veitch



Heather Aquilina



Shai Harris



Lisa Standen

## What our clients say:

*"It was pleasing to find that Shelby Consulting were always available to talk through issues. It was even more startling that they were prepared to listen!"*

*"We found the process to be simple and structured in the correct way and resulted in a quick turnaround with a very positive outcome."*

*"Organisations that are looking for genuine and reliable insights into the nature of their workforce and client's views and perceptions will benefit greatly from Shelby's expertise and experience."*

*"Shelby consulting has a very hands-on practical way of supporting our business. They ensure they go the extra mile."*

*"Shelby developed our strategic plan and pulled together all the groups involved, this helped to provide clear focus to our community based management board and we started to see real results."*