

# Human Resources Services



Employees are central to your business; the sooner you deal with issues the more productive they can be. Shelby Consulting has been supporting organisations since 2006, so we know what we're talking about.

## What HR services does Shelby provide?

- Organisational review and restructure
- Public sector recruitment and selection
- Private sector recruitment
- Classification
- Change management
- Managing difficult staff
- HR on Tap (help desk)
- People performance
- Training and coaching

## Results you can rely on:

- ✓ 600 completed recruitment and selection processes and 250 job classification reviews.
- ✓ Selected for the whole of government panel for off the shelf training packages
- ✓ 75 business reviews and over 120 training courses delivered.
- ✓ All our consultants have first hand experience in management.

## Working with us:

- We pride ourselves on our ability to inject insight, value and enthusiasm into each project and to engage with you as a valued business partner.
- We know consulting isn't about weighty reports that gather dust and so do our clients. We focus on identifying and implementing practical solutions that meet the critical needs of your business.
- Our highly experienced consultants have worked in operational and management roles. They're not going to give you a "one size fits all solution" every issue needs an individual solution which meets your needs.
- Our breadth of hands-on experience and broad industry knowledge means that our solutions will work well every time.

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*“One solution does not fit all”  
We provide a tailored  
approach that meets your  
individual needs.*

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## Our guarantee to our clients:

Our advice will be relevant, down to earth and appropriate to your business.

## Client benefits:

- ✓ Keep your organisation running smoothly and efficiently.

By dealing with the issue properly first time you can save your organisation time and money. If you do the maths, the time you save will pay for our assistance many times.

## Key People



Rob Veitch



Shai Harris



Lisa Standen

## What our clients say:

*"It was pleasing to find that Shelby Consulting were always available to talk through issues. It was even more startling that they were prepared to listen!"*

*"We found the process to be simple and structured in the correct way and resulted in a quick turnaround with a very positive outcome."*

*"I felt very relaxed that compliance aspects of the process would be met and managed by Shelby's consultant. And they were."*

*"Shelby consulting has a very hands-on practical way of supporting our business. They ensure they go the extra mile."*

*"Shelby developed our strategic plan and pulled together all the groups involved, this helped to provide clear focus to our community based management board and we started to see real results."*